

	QUALITY POLICY	
	Doc No: APCGG-QMS-10-01	Number of Pages: 01
	Rev No: 02	Revision Date: 18 November 2024

Scope:

APCoat and GoGreen stand out as the premier manufacturer of a wide array of premium paint and coating products. Over the years, our extensive product range has been carefully developed to meet the unique needs of our diverse clientele. Moreover, we provide building maintenance and repairs as a seamless and comprehensive solution to our customers. Quality is a way of life, a habit. It is a tool that enables the people at APCoat and GoGreen do things the right way with confidence. Quality guarantees that we keep our promises towards our customers' expectations and needs. We take pride in our work, and it shows in our high standard of quality.

Our Commitments:

- Satisfying applicable requirements including customer, applicable regulatory and ISO 9001:2015 requirements.
- Continual improvement of the QMS by ensuring the risks and opportunities that can affect conformity of products and services and the ability to enhance customer satisfaction are determined and addressed and the focus on enhancing customer satisfaction is maintained.
- We commit to providing a framework for setting quality objectives.
- Ensuring the quality policy and quality objectives are established for the QMS and are compatible with the context and strategic direction of the Company. Quality objectives are set and are maintained as part of the QMS internal auditing, monitoring, and management review processes, in order to enhance customer satisfaction.
- Communicating the importance of effective quality management and of conforming to the QMS requirement
- Establishing partnerships with suppliers and interested parties to provide an improved service
- Engaging, directing, and supporting persons to contribute to the effectiveness of the QMS
- This policy shall be appropriate to the purpose and context of the organisation and will support our business strategy

Policy statement

At APCoat and GoGreen, teamwork, engagement, ownership, and support by everyone are vital for achieving our quality objectives. In this context, we are committed to providing the required leadership, management, resources and communicating to employees and third parties. At its core, Quality is first and foremost about trust in our services and in our brands. But Quality is also about delivering what we promise. Every one of us has the power to influence Quality and trust through our leadership, dedication, and passion. This policy shall be reviewed annually and will be made available to our interested parties on request.

LTSHIPUKE

Chief Executive Officer

19 - 11- 2024

Date